

**SITA**



## **Domain Management Policy**

Version 4.1

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## I. General principles

### 1. Aviation community and the role of SITA

The .aero domain is a sponsored Top Level Domain (“TLD”) established by and for the use of the members of the aviation community. SITA, the Sponsor of the .aero domain, is a not for profit cooperative that has been representing the aviation community for more than fifty years. SITA’s role is to manage the .aero domain in the interests of the aviation community. SITA will, with the advice of relevant government and industry representative bodies, develop, maintain and enforce this .aero domain management policy.

This policy is intended to be updated and revised regularly to reflect aviation industry interests. The current version of this policy is publicly available on the following web sites: [www.information.aero](http://www.information.aero) and [www.nic.aero](http://www.nic.aero). Comments submitted through those web sites will be considered for updates of this document.

The .aero TLD is restricted to people, entities and government agencies which: (1) provide for and support the efficient, safe, and secure transport of people and cargo by air; and (2) facilitate or perform the necessary transactions to transport people and cargo by air.

### 2. Policy structure

The .aero domain is structured to provide for the allocation of domain names within specific Domain Types to specific Registrants within Registrant Groups. Each Registrant Group represents a sector of the aviation community. SITA, working with representative aviation community associations and organizations, defines the domain naming conventions which will ensure consistency, fair allocation and predictability of the .aero domain. The introduction of the .aero TLD will be staged as set out in the deployment calendar set out in this policy.

This policy defines the rules of eligibility and .aero domain name allocation for each Registrant Group. It also sets out the license terms and described the dispute resolution procedures for the .aero TLD.

#### Registrant Groups & Representative Bodies

Registrants are grouped according to similar characteristics in Registrant Groups which represent aviation industry segments. For each Registrant Group this policy defines eligibility criteria.

A Representative Body is appointed by SITA to represent each Registrant Group. They contribute to the development of this policy by expressing recommendations on rules and mechanisms of determining eligibility, domain applicability, and the schedule of deployment. In particular they contribute to the definition of the naming convention and the .aero domain name allocation within the Registrant Group that they represent. Terms of the arrangements with Representative Bodies are summarized in the appendices.

| Registrant Group                       | Representative body  |
|--|----------------------|
| Aerial works                           | <i>SITA (acting)</i> |
| Aerospace                              | <i>SITA (acting)</i> |
| Air freight & logistics companies      | <i>SITA (acting)</i> |
| Air navigation services providers      | CANSO                |
| Air safety, medical and certification  | <i>SITA (acting)</i> |
| Air sports                             | FAI                  |
| Airlines and commercial operators      | IATA                 |
| Airports                               | ACI                  |
| Aviation distribution systems          | SITA                 |
| Aviation education and research        | <i>SITA (acting)</i> |
| Aviation industry associations         | SITA                 |
| Aviation media                         | <i>SITA (acting)</i> |
| Aviation professionals                 | <i>SITA (acting)</i> |
| Aviation suppliers & service providers | <i>SITA (acting)</i> |

|   |                      |
|---|----------------------|
| Business aircraft operators                 | NBAA                 |
| Civil aviation authorities                  | ICAO                 |
| Government organisations linked to aviation | <i>SITA (acting)</i> |
| Pilots                                      | <i>SITA (acting)</i> |
| Recreational aviation                       | <i>SITA (acting)</i> |

Explanation of acronyms of industry associations as well as contact details are available here: <http://www.information.aero/recognizedassociations.php>

### 3. Registration process

Registration of a .aero domain name is done in 2 steps: Identification, then Registration.

After Registration, the holder of a .aero domain name must comply with the licence rules (see Chapter "Licence Rules").

#### Step 1- Identification

Before a Registrant can submit a first application for a .aero domain name, the Registrant must be recognized as member of the aviation community. This eligibility check can be performed by various mechanisms (described in section "Eligibility" of this document) and is concluded by the assignment of an "Aviation Community Membership ID". Once a Registrant has obtained an Aviation Community Membership ID, the Registrant is entitled to register any names currently open for the Registrant Group the Registrant belongs to. This step needs to be performed only once by each Registrant.

#### Step 2 - Registration

Once the Registrant is ready to proceed with the registration of a .aero domain name, the Registrant must choose a Registrar (distributor of .aero domains) to obtain a .aero domain name licence and pay the registration fee. Some domain names are pre-allocated while some need to be requested directly by the Registrant at the time of Registration. The Aviation Community Membership ID can be reused for multiple registrations by the same Registrant.

## II. Eligibility requirements

### 4. Eligibility Requirements

To be recognized as a member of the aviation community, a Registrant must establish that it belongs to a Registrant Group. The list and description of registrant Groups is shown below.

| Registrant Group                            | Description   |
|---|---|
| Aerial works                                | Fire fighting, agricultural flights, traffic surveillance, weather research   |
| Aerospace                                   | Aircraft, engine, equipment or satellite manufacturers, maintenance, testing, and distribution                      |
| Air freight & logistics companies           | Freight forwarders, express carriers  |
| Air navigation services providers           | Air traffic control (ATC), ATC Suppliers, ATC industry members and associations                                     |
| Air safety, medical and certification       | Air ambulances, airport security, certification companies   |
| Air sports                                  | Clubs, federations, national associations and organisers of competitions linked to air-sports                       |
| Airlines and commercial operators           | Commercial airlines, charter airlines, cargo airlines, corporate charter operators, air taxis, air tours            |
| Airports                                    | International airports, regional airports, aerodromes   |
| Aviation distribution systems               | Computer reservation companies, airline sales agents  |
| Aviation education and research             | Training centers, research centers, environment surveillance, test flights  |
| Aviation industry associations              | Industry associations, passenger associations, unions, working groups   |
| Aviation media                              | Press, magazines, conferences and airshow organizers  |
| Aviation professionals                      | Individuals working in aviation such as cabin crews, consultants, engineers, trainers, journalists.                 |
| Aviation suppliers & service providers      | Catering, leasing, ground handling, insurance, IT, fuel, in-flight entertainment, traders, marketplaces, consulting |
| Business aircraft operators                 | Aircraft charters, aircraft management companies, business aircraft operators and owners of business aircrafts      |
| Civil aviation authorities                  | Air traffic controls  |
| Government organisations linked to aviation | Regulating organisations, standards, state aviation   |
| Pilots                                      | Licensed professional and recreational pilots   |
| Recreational aviation                       | Individuals linked to non-professional aviation   |

Once its eligibility is established, the Registrant will receive an Aviation Community Membership ID (via mail, email or fax) that it will use to identify itself when registering a .aero domain name. SITA and the .aero Representative Bodies are designing and putting in place various mechanisms to perform this identification and eligibility process.

A Registrant may currently choose among the following mechanisms:

- Being designated by a .aero Partner Association of which the Registrant is a member (see pre-authentication by .aero Partner Association); or
- Applying to the .aero Office through a Registrar or an online application process.

### 5. Pre-authentication by a .aero Partner Association

Industry associations can sign a partnership agreement with SITA to become a .aero Partner Association. A Registrant who is a members of a .aero Partner Association can be nominated by the association to receive an Aviation Community Membership ID.

The association will either

- provide the list of such nominees to SITA, classified into their appropriate registrant groups. The Registrant will receive their Aviation Community Membership ID directly from their .aero partner association (or upon request); or
- provide data for the purpose of verification when required by SITA. The Registrant will receive its Aviation Community Membership ID through a Registrar.

The table below lists the organisations and associations that have agreed to become .aero Partner Associations:

| Registrant Group                            | .aero partner associations |
|---|----------------------------|
| Airlines and commercial operators           | IATA, SITA                 |
| Business aircraft operators                 | NBAA                       |
| Airports                                    | ACI                        |
| Aviation industry associations              | SITA                       |
| Civil aviation authorities                  | ICAO                       |
| Aerospace                                   | GAMA                       |
| Air freight & logistics companies           |                            |
| Air navigation services providers           | CANSO                      |
| Air safety, medical and certification       |                            |
| Aviation distribution systems               | SITA                       |
| Aviation education and research             |                            |
| Aviation media                              |                            |
| Government organisations linked to aviation |                            |
| Pilots                                      |                            |
| Aerial works                                |                            |
| Air sports                                  | FAI                        |
| Aviation professionals                      |                            |
| Aviation suppliers & service providers      | ACI, NBAA, IATA            |
| Recreational aviation                       |                            |

Explanation of acronyms of industry associations as well as contact details are available here: <http://www.information.aero/recognizedassociations.php>

## 6. Application to the .aero Office

Any Registrant can request an Aviation Community Membership ID from the .aero Office. The application is submitted through a Registrar.

To receive an Aviation Community Membership ID, the Registrant is required to establish to the .aero Office that the Registrant is a member of a Registrant Group and (if applicable) pay a request processing fee. When submitting a request, the Registrant is required to

- provide information regarding the Registrant's identity;
- select the Registrant Group to which the Registrant belongs;
- identify and provide the relevant credentials for that Registrant Group, as detailed in the Appendix, section 28. All documents sent to the .aero Office need to be translated into English or French.

By submitting the application, the Registrant:

- Warrants that it is a member of the aviation community and meets the eligibility requirements set out in this Policy;
- Agrees to the terms set out in this Policy, including the Eligibility Reconsideration Policy;
- Declares that it has the relevant credentials as described in the Appendix, section 28.
- Declares that the information provided in the application is complete and correct;
- Acknowledges that the issue of the Aviation Community Membership ID is subject to verification and audit by SITA and agrees that when required by SITA, it will supply supporting documents to allow SITA to verify the credentials and other information in the application;

The .aero Office can request additional information from the Registrant including by way of example the latest annual report of the company, evidence of a registration of the company, a certificate from a relevant civil aviation authority, or request a confirmation from a relevant industry authority or association that the Registrant is a member of the Registrant Group selected.

The Eligibility Reconsideration Policy applies for resolving any dispute with regard to any decision by the .aero Office.

### III. Domain allocation rules

#### 7. Spelling conventions and other restrictions

The .aero domain name must:

- be at least 3 characters and no more than 63 characters long (except airline industry codes as described in "Industry Codes" )
- in the case of an allocated sub-domain (i.e. domain name on the 3<sup>rd</sup> level or higher) be at least 2 characters and no more than 63 characters long e.g. CC.CAA.AERO
- not contain a hyphen on the 3rd and 4th position (tagged domains)
- contain only letters (a-z), numbers (0-9) and hyphens or a combination of these
- contain at least one letter and start and end with an alphanumeric character, not a hyphen

#### Reserved names

The names set out in the appendix Reserved Names are not available for registration unless designated as Special Industry Names.

#### Country names

Country names cannot be registered as second level domain names, unless expressly provided for in this policy.

#### Provisions for future development

Registration of certain types of domain names may be restricted to protect a particular part of the name space for future development of predictive addressing schemes. Currently it is not possible to register domain names in the notation AANNNN.AERO or AAA-AAA.AERO, where A is a letter and N is a number.

#### 8. Domain allocation rules

The .aero domain comprises four different types of domains. Some domain types are pre-allocated to particular Registrants or to a whole Registrant Group, while other domain types need to be requested when registering. Some domain types may be restricted to some Registrant Groups. The rules for the allocation of each Domain Type are set out in the following table:

| Registrant Group                       | Applicable domain types |                      |                              |                         |
|--|-------------------------|----------------------|------------------------------|-------------------------|
|  | Industry code           | Allocated Sub Domain | Special Industry name on SLD | Unregulated name on SLD |
| Aerial works                           | No                      | Yes                  | Yes                          | Yes                     |
| Aerospace                              | No                      | Yes                  | Yes                          | Yes                     |
| Air freight & logistics companies      | No                      | Yes                  | Yes                          | Yes                     |
| Air navigation services providers      | No                      | Yes                  | Yes                          | Yes                     |
| Air safety, medical and certification  | No                      | Yes                  | Yes                          | Yes                     |
| Air sports                             | No                      | Yes                  | Yes                          | Yes                     |
| Airlines and commercial operators      | Yes                     | Yes                  | Yes                          | Yes                     |
| Airports                               | No                      | Yes                  | Yes                          | Yes                     |
| Aviation distribution systems          | No                      | Yes                  | Yes                          | Yes                     |
| Aviation education and research        | No                      | Yes                  | Yes                          | Yes                     |
| Aviation industry associations         | No                      | Yes                  | Yes                          | Yes                     |
| Aviation media                         | No                      | Yes                  | Yes                          | Yes                     |
| Aviation professionals                 | No                      | Yes                  | No                           | No                      |
| Aviation suppliers & service providers | No                      | Yes                  | Yes                          | Yes                     |

|   |    |     |     |     |
|---|----|-----|-----|-----|
| Business aircraft operators                 | No | Yes | Yes | Yes |
| Civil aviation authorities                  | No | Yes | Yes | Yes |
| Government organisations linked to aviation | No | Yes | Yes | Yes |
| Pilots                                      | No | Yes | No  | No  |
| Recreational aviation                       | No | Yes | No  | No  |

## 9. Industry Codes

The domain allocation rules and naming policies are different for each Registrant Group.

### Airlines and commercial operators

Format: IATA2characterairlinedesignator.aero (xx.aero)

Eligibility : The Registrant will require allocation by IATA.

Revocation : The domain name will be revoked if the corresponding 2 character airline designator is revoked by IATA

Other requirements: The Registrant will be a unique holder of the domain. Controlled duplicates will not be available.

**Availability: The domain names are currently subject to further development and currently not available for registration.**

## 10. Unregulated name on SLD

### Format

anyname.aero

### Eligibility

The Registrant is allowed to register any name in the above format, which follows the common rules and spelling conventions described above.

There is no limit to the number of domain names for each Registrant.

### Allocation

Domain names are licensed to Registrants on a "first come, first served" basis. If a domain name is already licensed, or if an application is pending for that name, then no further applications will be accepted for that name until the name is either revoked or the pending application declined.

## 11. Allocated sub domains

Allocated sub-domains are limited in number and are defined by the Representative Body for each Registrant Group. Representative Bodies may propose for inclusion in this Policy specific eligibility criteria, naming conventions, allocation and revocation rules for a particular sub-domain. Unless for a particular sub-domain this Policy specifies otherwise, Registrants from a relevant Registrant Group are allowed to register any name in the format, which follows the common rules and spelling conventions described above.

| Registrant Group                  | Allocated sub-domains  |
|-----------------------------------|--|
| Airlines and commercial operators | airline, cargo, charter, flight, taxi, pilot   |
| Business aircraft operators       | charter, taxi, pilot   |
| Airports                          | aerodrome, airport   |
| Aviation industry associations    | association, council, group, passenger-association, repbody, union, workinggroup                 |
| Civil aviation authorities        | accident-investigation, accident-prevention, air-surveillance, caa, civilaviation, control, dgca |
| Aerospace                         | aircraft, design, engine, equipment, maintenance, production                                     |



|   |   |
|---|---|
| Air freight & logistics companies           | cargo, express, freight, logistics  |
| Air navigation services providers           | airtraffic, navigation, air-traffic-control   |
| Air safety, medical and certification       | ambulance, certification, emergency, safety   |
| Aviation distribution systems               | agents, res   |
| Aviation education and research             | author, educator, research, scientist, student  |
| Aviation media                              | conference, journal, magazine, media, press, show   |
| Government organisations linked to aviation | government  |
| Pilots                                      | pilot   |
| Aerial works                                | works   |
| Air sports                                  | aerobatic, aeroclub, ballooning, club, paragliding, federation, gliding, hanggliding, microlight, modelling, rotorcraft, skydiving, championship, parachuting |
| Aviation professionals                      | consultant, crew, engineer, trainer, trader, broker, author, educator, scientist, student, journalist   |
| Aviation suppliers & service providers      | catering, consulting, entertainment, exchange, fuel, groundhandling, insurance, leasing, marketplace, services, trading, software                             |
| Recreational aviation                       | amusement, recreation, homebuilt  |

## 12. Special Industry Names

Special Industry Names are limited in number and are listed in the Appendix par 26. The Sponsor reserves the right to include new names in the list of reserved names.

### Allocation

Special industry names can be allocated by the Sponsor to any member of the aviation community, who in the opinion of the Sponsor will use the domain name for the best benefit of the aviation community.

The following allocation mechanisms are currently used:

- the name is allocated to a .aero representative body for its own use;
- the right is given to a .aero representative body to allocate the name;
- the name is allocated on the basis of a proposal submitted to the Sponsor.

A party interested in the allocation of a special industry name is required to submit a proposal to the Sponsor stating their credentials and describing the intended use of the name. To determine whether the allocation of a special industry name is in the best interest of the aviation community, the Sponsor will normally solicit the advice of the Dot Aero Council.

### Registration

Once a special industry name has been allocated, it can then be registered through any .aero registrar following the usual domain registration process.

## IV. Licence Rules

### 13. Licence period and renewals

The initial licence period for a .aero domain name is two years. The licence to use the .aero domain name can be renewed at the end of each licence period for further terms of one year, subject to the current terms and conditions. The Registrar will attempt to contact the Registrant (or their agent) when the .aero domain name requires renewal, but the Registrant is responsible to ensure renewal.

### 14. Continuing eligibility

If the Licensee ceases to be a member of the Registrant Group to which their .aero domain name is associated, then the Licensee must cancel registration of that .aero domain name within 14 days of ceasing to be a member.

### 15. Domain name licence transfer

The licence to use the .aero domain name cannot be transferred or sold to another person.

### 16. Revoking a domain name licence

The registrant agrees with the Sponsor that the Sponsor may revoke the license to use a .aero domain name for the reasons outlined below:

#### **Change in status**

If the Registrant ceases to be a member of the Registrant Group to which their .aero domain name is associated

#### **Fee not paid**

If the prescribed fee is not paid within the required time

#### **Breach of warranty**

If a warranty supplied by the Registrant or their agent is breached

#### **Incorrect information**

If misleading, incomplete or incorrect information is supplied in the application

#### **Failure to comply with this policy**

If the Registrant fails to comply with this policy.

#### **Court decision**

If a court of competent authority determines that the .aero domain name should not be licensed to the Registrant, be removed from the registry or be licensed to another person.

#### **Improper use**

If the .aero domain name, or the use of the .aero domain name, is not in the best interests of the aviation community.

#### **Instruction**

If instructed by the Registrant

#### **Error**

If a .aero domain name which could not otherwise be registered under this policy is registered through mistake.

## V. Dispute Resolution Policies

### 17. ERP

All Registrants agree to be bound by the Eligibility Reconsideration Policy ("ERP"). This policy, which operates by way of a request for reconsideration, applies to any challenge by a Registrant to a decision by the Sponsor

- (a) that the Registrant does not or does no longer meet the .aero eligibility requirements as described in this Policy, and so is not entitled to an Aviation Community Membership ID; or
- (b) if the registrant is a holder of a .aero domain name, to revoke the domain name licence.

Full text of the ERP is located at the following address: <http://www.information.aero/policy/erp.htm>

### 18. CEDRP

All Registrants agree to be bound by the Charter Eligibility Dispute Resolution Policy ("CEDRP"). The CEDRP applies to challenges to registered .aero domain names on the grounds that the Registrant does not meet the eligibility requirements set forth in the Sponsored TLD Charter.

Full text of the CEDRP is located at the following address: <http://www.icann.org/tlds/agreements/sponsored/sponsorship-agmt-att12-13oct01.htm>

### 19. UDRP

All Registrants agree to be bound by the Uniform Domain Name Dispute Resolution Policy ("UDRP"). The UDRP applies to challenges to registered domain names on the grounds that domain name is identical or confusingly similar to a trademark in which the complainant has rights.

Full text of the UDRP is located at the following address: <http://www.icann.org/dndr/udrp/policy.htm>

### 20. Other disputes

All disputes over .aero domain names not covered by the above policies are to be resolved via the procedure outlined below:

- (a) The originator of the dispute sends notice of the dispute in writing to the Sponsor.
- (b) The originator, the Sponsor and any third parties must attempt to settle the dispute by negotiation.
- (c) If the above attempts fail to settle the dispute, the parties agree to refer the dispute to arbitration and all parties must agree to be bound by the ruling of the arbitrator. The arbitral tribunal shall consist of a sole arbitrator. The place of arbitration will be Geneva, Switzerland. The dispute shall be decided in accordance with the law of Switzerland.

## **VI. Verification of eligibility and domain name registrations**

The Sponsor may operate a verification system to prevent the misuse of Aviation Community Membership IDs and to ensure that this Policy is complied with. The verification may be conducted by the Sponsor or by a third party appointed by the Sponsor.

If a Registrant is selected for verification, then it may be asked to provide supporting information demonstrating that it meets the eligibility requirements set at this Policy or that the .aero domain name complies with this Policy.

If the Registrant fails to co-operate with a request or fails to co-operate within a reasonable time period, then the Sponsor may cancel the Aviation Community Membership ID and revoke the licence for the .aero domain names registered by that Registrant.

If a domain name registered as a registered entity name or trademark has become available for registration following the cancellation by Sponsor for non compliance with the domain allocation rules, then for this name the domain allocation rules valid at the time of the original registration will be in force for this domain name for another 30 days.

## VII. Warranties and definitions

### 21. Warranties

The administration of the .aero domain relies upon the information and warranties supplied by the Registrant.

By applying for a .aero domain name, the Registrant:

- warrants that the Registrant meets the eligibility requirements set at this Policy;
- warrants that the domain name complies with this policy;
- warrants that the information provided by the Registrant is complete, true and correct;
- warrants that the registration and use of the .aero domain name does not breach any third party's rights (such as those of a registered trademark holder);
- warrants that they have read and understood this policy and proceed on the basis that this policy is legally binding; and
- indemnifies the Sponsor to the full extent legally permitted against all claims and demands from third parties regarding registration and use of the .aero domain name.

### 22. Definitions

".aero Office" refers to the Eligibility and Name Selection Services Organization responsible for (a) application of policies concerning eligibility of persons or entities to receive new or renewal registrations of Registered Names and (b) application of policies concerning selection of Registered Names to be registered to particular persons or entities.

"Registrant" is the applicant for or holder of a Registered Name.

"Registrar" is an entity or person accredited by ICANN and appointed by Sponsor to act as a registrar for domain names within the .aero domain.

"SITA" means Societe Internationale de Telecommunications Aeronautiques, a Belgian co-operative corporation.

## Appendix

### 23. Terms of partnerships with Representative Bodies

Representative Bodies play a key role and offer additional value to their members in representing the interests of Registrant Groups. The table below summarizes the benefits and responsibilities that SITA offers to these organizations. Those are standard terms that can be adapted to fit the reality of each organization.

| Responsibilities  | Benefits  |
|---|---|
| <ul style="list-style-type: none"> <li>• <b><u>Participation in the development of the .aero domain management</u></b><br/>Provide advice and recommendations on the domain name policy on behalf of their Registrant Group.</li> <li>• <b><u>Sponsor new applicants</u></b><br/>Facilitate the registration of non-members belonging to registrant group by sponsoring their application.</li> <li>• <b><u>Definition of community sector criteria</u></b><br/>Define the eligibility criteria to be applied to any potential registrant in their Registrant Group.</li> <li>• <b><u>Provide means to solve conflict</u></b><br/>Recommend panellists to resolve disputes between registrants</li> <li>• <b><u>Expand .aero knowledge</u></b><br/>Support .aero marketing actions for information and educational purposes among the related Registrant Group.</li> <li>• <b><u>Inform members about .aero</u></b><br/>Association will inform its members of the opportunities to be derived from registering a .aero domain name and communicate to them an Aviation Community Membership ID required for registration.</li> <li>• <b><u>Web referencing</u></b><br/>Association will provide a link to the .aero web site from their own web site.</li> </ul> | <ul style="list-style-type: none"> <li>• <b><u>Control and use of sub-domains</u></b><br/>Representative Body has the opportunity to ensure that the interest and specific requirements of its industry group are properly captured into the .aero domain management policy. In particular, it will define allocated sub-domain for its sector.</li> <li>• <b><u>Participate in .aero governance</u></b><br/>The Representative Body can become a member of the Dot-Aero Council (DAC), thus advising SITA on the policies and the management of the .aero domain.</li> <li>• <b><u>Expand membership</u></b><br/>The sponsoring mechanism will allow Representative Body to generate contacts with potential new members</li> <li>• <b><u>Distribute Special Industry Names</u></b><br/>The Representative Body benefits from an allocation of up to 10 special industry names to be distributed among its group of registrants</li> <li>• <b><u>Get special domain names</u></b><br/>The Representative Body will get allocated five special names for its own use</li> <li>• <b><u>Community</u></b><br/>The Representative Body will have the ability to recommend other associations as partner association in the Registrant Group</li> <li>• <b><u>Web referencing</u></b><br/>SITA will provide a link from the .aero web site to the association's web site. By being referenced on the .aero website, .aero partner associations will also benefit from other enhanced exposure related to .aero marketing campaigns as well as direct access from the web site.</li> </ul> |

#### 24. Terms of partnerships with .aero Partner Associations

.aero Partner Associations play a key role and offer additional value to their members in ensuring that the .aero domain names are allocated to members of the aviation community. The table below summarizes the benefits and responsibilities that SITA offers to these organizations. Those are standard terms that can be adapted to fit the reality of each organization.

| Responsibilities   | Benefits  |
|--|---|
| <ul style="list-style-type: none"> <li>• <b><u>Provide list of members for pre-authentication</u></b><br/>Provide SITA with an electronic list of the association's members including contact names and e-mail addresses, thereby ensuring that these members benefit from pre-authentication required for being eligible.</li> <li>• <b><u>Inform members about .aero</u></b><br/>Association will inform its members of the opportunities to be derived from registering a .aero domain name and communicate to them an Aviation Community Membership ID required for registration.</li> <li>• <b><u>Web referencing</u></b><br/>Association will provide a link to the .aero web site from their own web site.</li> </ul> | <ul style="list-style-type: none"> <li>• <b><u>Simplify members' registration</u></b><br/>By co-operating with SITA in the eligibility validation process, the association ensures that its members are recognised as an integral part of the aviation community, while saving them the costs and resources to prove their eligibility by other means.</li> <li>• <b><u>Shared mailing / e-mailing costs</u></b><br/>SITA will agree with the Association on the form and distribution of the related information contents to ensure that Association members can be made aware of those benefits.</li> <li>• <b><u>Web referencing</u></b><br/>SITA will provide a link from the .aero web site to the association's web site. By being referenced on the .aero website, .aero partner associations will also benefit from other enhanced exposure related to .aero marketing campaigns as well as direct access from the web site.</li> </ul> |

## 25. Requirements for submitting an application to receive an Aviation Community Membership ID

| Registrant Group                     | Credentials type   | Credentials Value               | Fax/mail with application |
|--------------------------------------|--|---------------------------------|---------------------------|
| Airline or Commercial Operator       | Air Operating Certificate                                  | Date issued                     | Air Operating Certificate |
| Airline or Commercial Operator       | IATA 2character airline identifier                         | Code                            |                           |
| Airline or Commercial Operator       | Other  | URL or free text                | Explanatory letter        |
| Business Aircraft Operator           | US: Compliance with part 91                                | Business location - city, state | Statement of compliance   |
| Business Aircraft Operator           | Other  | URL or free text                | Explanatory letter        |
| Airport                              | IATA 3 letter location identifier                          | Code                            |                           |
| Airport                              | ICAO location identifier                                   | Code                            |                           |
| Airport                              | FAA 3 letter airport identifier                            | Code                            |                           |
| Airport                              | Other  | URL or free text                |                           |
| Association                          | Articles of Association                                    | URL or free text                |                           |
| Association                          | Other  | URL or free text                | Explanatory letter        |
| Civil Aviation Authority             | ICAO member  | Country name                    |                           |
| Civil Aviation Authority             | Other  | URL or free text                | Explanatory letter        |
| Aerospace                            | Design, Manufacturing or Maintenance Organisation Approval | Date issued                     |                           |
| Aerospace                            | JAA Technical Standard Order                               | Date issued                     |                           |
| Aerospace                            | Production Certificate                                     | Date issued                     |                           |
| Aerospace                            | Manufacturer Maintenance Certificate                       | Date issued                     |                           |
| Aerospace                            | Air Agency Certificate                                     | Date issued                     |                           |
| Aerospace                            | Technical Standard Order                                   | Date issued                     |                           |
| Aerospace                            | Other  | URL or free text                | Explanatory letter        |
| Air Freight and Logistics            | Other  | URL or free text                |                           |
| Air Navigation Services Provider     | License  | Country where you operate       |                           |
| Air Navigation Services Provider     | Other  | URL or free text                | Explanatory letter        |
| Air Safety Medical and Certification | Other  | URL or free text                | Explanatory letter        |
| Aviation Distribution System         | Other  | URL or free text                | Explanatory letter        |
| Aviation Education and Research      | Air traffic controller school                              | Location – city, country        |                           |
| Aviation Education and Research      | Flight school or aviation maintenance school               | Location – city, country        |                           |
| Aviation Education and Research      | Other  | URL or free text                | Explanatory letter        |
| Aviation Media                       | ISSN   | Number                          |                           |
| Aviation Media                       | ISBN   | Number                          |                           |
| Aviation Media                       | Web site   | URL                             |                           |
| Aviation Media                       | Air show/conference  | Date, location                  |                           |



|                                       |  |                          |                    |
|---------------------------------------|--|--------------------------|--------------------|
| Aviation Media                        | Other                                  | URL or free text         | Explanatory letter |
| Government Organisation               | Other                                  | URL or free text         | Explanatory letter |
| Pilot                                 | Pilot License                          | Date issued              |                    |
| Pilot                                 | Other                                  | URL or free text         | Explanatory letter |
| Aerial Works                          | Other                                  | URL or free text         | Explanatory letter |
| Air Sports                            | Affiliation to FAI Member Organisation | Name of FAI organisation |                    |
| Air Sports                            | FAI Calendar Championship ID Number    | ID number                |                    |
| Air Sports                            | Other                                  | URL or free text         | Explanatory letter |
| Aviation Professional                 | Other                                  | URL or free text         | Explanatory letter |
| Aviation Supplier or Service Provider | Other                                  | URL or free text         | Explanatory letter |
| Recreational Aviation                 | Other                                  | URL or free text         | Explanatory letter |

“**Registrant Group**” refers to the Group of which Registrant is a member

“**Credentials type**” refers to the type of credentials the Registrant possesses and will provides to .aero office when required

“**Credentials value**” refers to a value related to the credentials type.

“**Fax/mail with application**” indicates what documents (if any) must to be submitted by way of mail or fax to .aero Office together with the application. If the field is empty, no document is required to be faxed or mailed at the time the application is submitted. The .aero Office can however request the document in the course of verification of the application.

Each registrant group includes a credential type “**Other**”. This is to open a possibility for registration to Registrant who do not possess any credentials defined in this document but are members of a particular Registrant Group.

## 26. List of Reserved names

The table below lists "Special Industry Names", "Allocated Sub-Domains" as well as domains reserved for the Registry System, SITA and ICANN:

| Reserved name           | Reason for the reservation             |
|-------------------------|--|
| 7lettercode             | Reserved for .aero operation           |
| About                   | Reserved for .aero operation           |
| Absm                    | Special industry name                  |
| Abuse                   | Reserved for .aero operation           |
| Accident-investigation  | Allocated subdomain                    |
| accident-investigations | Special industry name                  |
| accident-prevention     | Allocated subdomain                    |
| accounting              | Special industry name                  |
| ach                     | Special industry name                  |
| aci                     | Reserved for .aero partner association |
| aci-africa              | Reserved for .aero partner association |
| aci-asia                | Reserved for .aero partner association |
| aci-europe              | Reserved for .aero partner association |
| aci-hq                  | Reserved for .aero partner association |
| aci-lac                 | Reserved for .aero partner association |
| aci-na                  | Reserved for .aero partner association |
| aci-pacific             | Reserved for .aero partner association |
| address                 | Special industry name                  |
| admin                   | Reserved for .aero operation           |
| advertisement           | Special industry name                  |
| advisory                | Special industry name                  |
| aero                    | Reserved for ICANN                     |
| aerobatic               | Allocated subdomain                    |
| aerobatics              | Special industry name                  |
| aeroclub                | Allocated subdomain                    |
| aeroclubs               | Special industry name                  |
| aerodomain              | Reserved for .aero operation           |

|                        |                              |
|------------------------|------------------------------|
| aerodomainname         | Reserved for .aero operation |
| aerodrome              | Allocated subdomain          |
| aerodromes             | Special industry name        |
| aeroinfo               | Reserved for .aero operation |
| aeroinformationdotaero | Reserved for .aero operation |
| aerolock               | Reserved for .aero operation |
| aerologin              | Reserved for .aero operation |
| aeromail               | Reserved for .aero operation |
| aeroname               | Reserved for .aero operation |
| aeronet                | Reserved for .aero operation |
| aeronotification       | Reserved for .aero operation |
| aeroregistrar          | Reserved for .aero operation |
| aeroregistrars         | Reserved for .aero operation |
| aeroregistry           | Reserved for .aero operation |
| aeros                  | Reserved for .aero operation |
| aerospace              | Special industry name        |
| aerotel                | Special industry name        |
| aerowebaddress         | Reserved for .aero operation |
| afrinic                | Reserved for ICANN           |
| aftn                   | Special industry name        |
| agenda                 | Special industry name        |
| agent                  | Special industry name        |
| agents                 | Allocated subdomain          |
| agreements             | Special industry name        |
| aiaa                   | Special industry name        |
| air                    | Special industry name        |
| air-ambulance          | Special industry name        |
| aircom                 | Reserved for SITA            |

|                        |  |
|------------------------|--|
| aircraft               | Allocated subdomain                    |
| aircrafts              | Special industry name                  |
| airframes              | Special industry name                  |
| air-law                | Special industry name                  |
| airline                | Allocated subdomain                    |
| airlineinbox           | Reserved for SITA                      |
| airlines               | Reserved for .aero partner association |
| airlinesinternational  | Special industry name                  |
| airmercury             | Special industry name                  |
| air-navigation-plan    | Reserved for .aero partner association |
| air-operations         | Special industry name                  |
| airport                | Allocated subdomain                    |
| airportdutyfree        | Reserved for .aero partner association |
| airporthandling        | Special industry name                  |
| airportinbox           | Reserved for SITA                      |
| airports               | Reserved for .aero partner association |
| airportscouncil        | Reserved for .aero partner association |
| airportvision          | Reserved for SITA                      |
| air-safety             | Special industry name                  |
| airside                | Special industry name                  |
| air-surveillance       | Allocated subdomain                    |
| airtariff              | Reserved for SITA                      |
| airtraffic             | Allocated subdomain                    |
| air-traffic            | Reserved for .aero partner association |
| air-traffic-control    | Reserved for .aero partner association |
| air-traffic-management | Reserved for .aero partner association |
| airtraffics            | Special industry name                  |
| airwaybill             | Special industry name                  |
| airworthiness          | Special industry name                  |
| amba                   | Special industry name                  |
| ambulance              | Allocated subdomain                    |

|                      |  |
|----------------------|--|
| ambulances           | Special industry name                  |
| amsm                 | Special industry name                  |
| amusement            | Allocated subdomain                    |
| amusements           | Special industry name                  |
| aodb                 | Special industry name                  |
| aopa                 | Special industry name                  |
| apnic                | Reserved for ICANN                     |
| arin                 | Reserved for ICANN                     |
| arpa                 | Reserved for ICANN                     |
| arrival              | Special industry name                  |
| aso                  | Reserved for ICANN                     |
| association          | Allocated subdomain                    |
| associations         | Special industry name                  |
| atb                  | Special industry name                  |
| atb2                 | Special industry name                  |
| atc                  | Reserved for .aero partner association |
| atdi                 | Special industry name                  |
| atm                  | Reserved for .aero partner association |
| author               | Allocated subdomain                    |
| authority            | Special industry name                  |
| authors              | Special industry name                  |
| autorenew            | Reserved for .aero operation           |
| aviation             | Special industry name                  |
| aviation-association | Special industry name                  |
| aviation-medicine    | Special industry name                  |
| aviation-security    | Special industry name                  |
| avionics             | Special industry name                  |
| avsec                | Special industry name                  |
| axcess               | Reserved for SITA                      |
| baggage              | Special industry name                  |
| baggageservices      | Special industry name                  |

|                      |  |
|----------------------|--|
| ballooning           | Allocated subdomain                    |
| billing              | Special industry name                  |
| biz                  | Reserved for ICANN                     |
| board                | Special industry name                  |
| broker               | Allocated subdomain                    |
| brokers              | Special industry name                  |
| bsp                  | Special industry name                  |
| bulkrenew            | Reserved for .aero operation           |
| businessstravellers  | Special industry name                  |
| buy                  | Reserved for .aero operation           |
| caa                  | Allocated subdomain                    |
| calendar             | Special industry name                  |
| callcenter           | Special industry name                  |
| canso                | Reserved for .aero partner association |
| capacity             | Special industry name                  |
| car                  | Special industry name                  |
| cargo                | Allocated subdomain                    |
| cargonetworkservices | Special industry name                  |
| cass                 | Special industry name                  |
| catalog              | Special industry name                  |
| caterers             | Special industry name                  |
| catering             | Allocated subdomain                    |
| center               | Special industry name                  |
| certificate          | Special industry name                  |
| certification        | Allocated subdomain                    |
| certifications       | Special industry name                  |
| championship         | Allocated subdomain                    |
| championships        | Special industry name                  |
| charter              | Allocated subdomain                    |
| charters             | Special industry name                  |
| checkin              | Special industry name                  |

|                        |  |
|------------------------|--|
| check-in               | Special industry name                  |
| check-point            | Special industry name                  |
| city                   | Special industry name                  |
| civil                  | Special industry name                  |
| civilaviation          | Allocated subdomain                    |
| civilaviationauthority | Reserved for .aero partner association |
| claims                 | Special industry name                  |
| clearing               | Special industry name                  |
| clearinghouse          | Special industry name                  |
| club                   | Allocated subdomain                    |
| clubs                  | Special industry name                  |
| cns                    | Special industry name                  |
| cockpit                | Allocated name                         |
| code                   | Special industry name                  |
| coding                 | Special industry name                  |
| codingdirectory        | Special industry name                  |
| com                    | Reserved for ICANN                     |
| communities            | Special industry name                  |
| community              | Special industry name                  |
| competitions           | Reserved for .aero partner association |
| computer               | Special industry name                  |
| conference             | Allocated subdomain                    |
| conferences            | Special industry name                  |
| consultancy            | Special industry name                  |
| consultant             | Allocated subdomain                    |
| consultants            | Special industry name                  |
| consulting             | Allocated subdomain                    |
| content                | Special industry name                  |
| control                | Allocated subdomain                    |
| coop                   | Reserved for ICANN                     |
| council                | Allocated subdomain                    |

|                     |                       |
|---------------------|-----------------------|
| councils            | Special industry name |
| country             | Special industry name |
| coupons             | Special industry name |
| crew                | Allocated subdomain   |
| crews               | Special industry name |
| crisismanagement    | Special industry name |
| crm                 | Special industry name |
| crs                 | Special industry name |
| currencyclearing    | Special industry name |
| customercare        | Special industry name |
| customersupport     | Special industry name |
| cute                | Reserved for SITA     |
| cute2               | Reserved for SITA     |
| cuteos              | Reserved for SITA     |
| dangerousgoods      | Special industry name |
| dangerousgoodsfocus | Special industry name |
| data                | Special industry name |
| database            | Special industry name |
| dbase               | Special industry name |
| defence             | Special industry name |
| defense             | Special industry name |
| departure           | Special industry name |
| depot               | Special industry name |
| design              | Allocated subdomain   |
| dgca                | Allocated subdomain   |
| dgfocus             | Special industry name |
| dgr                 | Special industry name |
| digicert            | Special industry name |
| digitalcertificates | Special industry name |
| dir                 | Special industry name |
| directory           | Special industry name |

|                         |                              |
|-------------------------|------------------------------|
| discount                | Special industry name        |
| distribution            | Special industry name        |
| dns                     | Reserved for .aero operation |
| dnso                    | Reserved for ICANN           |
| docserv                 | Special industry name        |
| documents               | Special industry name        |
| domain                  | Reserved for .aero operation |
| domainname              | Reserved for .aero operation |
| domainnames             | Reserved for .aero operation |
| domains                 | Reserved for .aero operation |
| dot                     | Reserved for .aero operation |
| dotaero                 | Reserved for .aero operation |
| dotaeroaccounting       | Reserved for .aero operation |
| dotaerobilling          | Reserved for .aero operation |
| dotaerocallcenter       | Reserved for .aero operation |
| dotaerocards            | Reserved for .aero operation |
| dotaerocustomercare     | Reserved for .aero operation |
| dotaerocustomersupport  | Reserved for .aero operation |
| dotaerodomain           | Reserved for .aero operation |
| dotaerodomainname       | Reserved for .aero operation |
| dotaerohelp             | Reserved for .aero operation |
| dotaerohelpdesk         | Reserved for .aero operation |
| dotaeroinfo             | Reserved for .aero operation |
| dotaeroinformation      | Reserved for .aero operation |
| dotaeromail             | Reserved for .aero operation |
| dotaeroorder            | Reserved for .aero operation |
| dotaeropromotions       | Reserved for .aero operation |
| dotaeroregistrar        | Reserved for .aero operation |
| dotaeroregistrarsupport | Reserved for .aero operation |
| dotaerosecurity         | Reserved for .aero operation |
| dotaerosite             | Reserved for .aero operation |

|                         |  |
|-------------------------|--|
| dotaerotechnicalsupport | Reserved for .aero operation           |
| dotaerotrroubledesk     | Reserved for .aero operation           |
| dotaerowebmaster        | Reserved for .aero operation           |
| dutyfree                | Reserved for .aero partner association |
| edifast                 | Reserved for SITA                      |
| edu                     | Reserved for ICANN                     |
| educator                | Allocated subdomain                    |
| educators               | Special industry name                  |
| effs                    | Reserved for SITA                      |
| e-file                  | Reserved for SITA                      |
| email                   | Special industry name                  |
| e-mail                  | Special industry name                  |
| emergencies             | Special industry name                  |
| emergency               | Allocated subdomain                    |
| employee                | Special industry name                  |
| engine                  | Allocated subdomain                    |
| engineer                | Allocated subdomain                    |
| engineering             | Special industry name                  |
| engineers               | Special industry name                  |
| entertainment           | Allocated subdomain                    |
| entertainments          | Special industry name                  |
| environment             | Special industry name                  |
| equipment               | Allocated subdomain                    |
| equipments              | Special industry name                  |
| escale                  | Special industry name                  |
| eticket                 | Special industry name                  |
| example                 | Reserved for ICANN                     |
| exchange                | Allocated subdomain                    |
| exchanges               | Special industry name                  |
| express                 | Allocated subdomain                    |
| facilitation            | Special industry name                  |

|                |  |
|----------------|--|
| fagsa          | Special industry name                  |
| fai            | Reserved for .aero partner association |
| fanfare        | Reserved for SITA                      |
| faq            | Special industry name                  |
| faresearch     | Special industry name                  |
| fareshare      | Special industry name                  |
| federation     | Allocated subdomain                    |
| federations    | Special industry name                  |
| file           | Special industry name                  |
| find           | Reserved for .aero operation           |
| finger         | Reserved for .aero operation           |
| fleetwatch     | Reserved for SITA                      |
| flight         | Allocated subdomain                    |
| flightdesk     | Special industry name                  |
| flightnumber   | Special industry name                  |
| flightops      | Special industry name                  |
| flightplan     | Special industry name                  |
| flights        | Special industry name                  |
| forecasting    | Special industry name                  |
| found          | Special industry name                  |
| freight        | Allocated subdomain                    |
| freightnet     | Reserved for SITA                      |
| frequentflyers | Special industry name                  |
| fret           | Special industry name                  |
| ftp            | Reserved for .aero operation           |
| fuel           | Allocated subdomain                    |
| function       | Special industry name                  |
| functions      | Special industry name                  |
| gate           | Special industry name                  |
| gateway        | Reserved for .aero operation           |
| gds            | Special industry name                  |

|                         |                              |
|-------------------------|------------------------------|
| generalgoods            | Special industry name        |
| gliding                 | Allocated subdomain          |
| globalairport           | Special industry name        |
| globalmonitor           | Special industry name        |
| globalsource            | Special industry name        |
| goods                   | Special industry name        |
| gopher                  | Reserved for .aero operation |
| gov                     | Reserved for ICANN           |
| government              | Allocated subdomain          |
| gpg                     | Special industry name        |
| gprs                    | Special industry name        |
| graflite                | Reserved for SITA            |
| ground                  | Special industry name        |
| groundhandling          | Allocated subdomain          |
| groundhandlingagreement | Special industry name        |
| groundhandlingcouncil   | Special industry name        |
| group                   | Allocated subdomain          |
| groups                  | Special industry name        |
| gssa                    | Special industry name        |
| gtld                    | Reserved for .aero operation |
| gtld-servers            | Reserved for ICANN           |
| guard                   | Special industry name        |
| guide                   | Special industry name        |
| handling                | Special industry name        |
| hanggliding             | Allocated subdomain          |
| help                    | Reserved for .aero operation |
| helpdesk                | Reserved for .aero operation |
| history                 | Special industry name        |
| home                    | Special industry name        |
| homebuilt               | Allocated subdomain          |
| homebuilts              | Special industry name        |

|               |  |
|---------------|--|
| homepage      | Special industry name                  |
| homesite      | Special industry name                  |
| hostmaster    | Reserved for .aero operation           |
| hostname      | Reserved for .aero operation           |
| hotac         | Special industry name                  |
| hotel         | Special industry name                  |
| html          | Reserved for .aero operation           |
| http          | Reserved for .aero operation           |
| http-mgmt     | Reserved for .aero operation           |
| hub           | Special industry name                  |
| human-factors | Special industry name                  |
| iab           | Reserved for ICANN                     |
| iana          | Reserved for ICANN                     |
| iana-servers  | Reserved for ICANN                     |
| iata          | Special industry name                  |
| iatan         | Special industry name                  |
| iataonline    | Special industry name                  |
| icann         | Reserved for ICANN                     |
| icao          | Reserved for .aero partner association |
| icao-council  | Reserved for .aero partner association |
| icao-panel    | Reserved for .aero partner association |
| iccs          | Special industry name                  |
| idcard        | Special industry name                  |
| idcards       | Special industry name                  |
| ident         | Special industry name                  |
| identify      | Special industry name                  |
| iesg          | Reserved for ICANN                     |
| ietf          | Reserved for ICANN                     |
| ighc          | Special industry name                  |
| iinet         | Special industry name                  |
| imap          | Special industry name                  |

|                      |                              |
|----------------------|------------------------------|
| imaps                | Special industry name        |
| index                | Reserved for .aero operation |
| indp                 | Special industry name        |
| industry-association | Special industry name        |
| infectious           | Special industry name        |
| infectioussubstances | Special industry name        |
| inflight             | Special industry name        |
| info                 | Reserved for ICANN           |
| information          | Reserved for SITA            |
| insurance            | Allocated subdomain          |
| insurances           | Special industry name        |
| int                  | Reserved for ICANN           |
| intermail400         | Reserved for SITA            |
| internic             | Reserved for ICANN           |
| irc                  | Special industry name        |
| ircs                 | Special industry name        |
| iris                 | Special industry name        |
| irtf                 | Reserved for ICANN           |
| iss                  | Special industry name        |
| issg                 | Special industry name        |
| istf                 | Reserved for ICANN           |
| jargon               | Special industry name        |
| journal              | Allocated subdomain          |
| journalist           | Allocated subdomain          |
| journalists          | Special industry name        |
| journals             | Special industry name        |
| key                  | Special industry name        |
| keyhost              | Reserved for .aero operation |
| keymaster            | Special industry name        |
| keyserver            | Special industry name        |
| lacnic               | Reserved for ICANN           |

|                   |                              |
|-------------------|------------------------------|
| landside          | Special industry name        |
| latnic            | Reserved for ICANN           |
| ldap              | Reserved for .aero operation |
| ldaps             | Reserved for .aero operation |
| leaser            | Special industry name        |
| leasing           | Allocated subdomain          |
| legal             | Special industry name        |
| list              | Special industry name        |
| listmaster        | Reserved for .aero operation |
| listserv          | Reserved for .aero operation |
| listserv-archive  | Reserved for .aero operation |
| liveanimals       | Special industry name        |
| loadstar          | Reserved for SITA            |
| locate            | Special industry name        |
| login             | Special industry name        |
| logistic          | Special industry name        |
| logistics         | Allocated subdomain          |
| logs              | Special industry name        |
| look              | Special industry name        |
| look-up           | Special industry name        |
| lost              | Special industry name        |
| lostbaggage       | Special industry name        |
| loyaltyprogrammes | Special industry name        |
| lsv               | Special industry name        |
| luggage           | Special industry name        |
| magazine          | Allocated subdomain          |
| magazines         | Special industry name        |
| mail              | Special industry name        |
| main              | Reserved for .aero operation |
| mainserver        | Reserved for .aero operation |
| mainsite          | Reserved for .aero operation |



|                          |  |
|--------------------------|--|
| maint                    | Special industry name                  |
| maintenance              | Allocated subdomain                    |
| management               | Special industry name                  |
| manager                  | Special industry name                  |
| manufacturer             | Special industry name                  |
| map                      | Special industry name                  |
| marketplace              | Allocated subdomain                    |
| marketplaces             | Special industry name                  |
| master                   | Special industry name                  |
| mastersite               | Special industry name                  |
| mayday                   | Reserved for .aero partner association |
| mechanic                 | Special industry name                  |
| mechanics                | Special industry name                  |
| media                    | Allocated subdomain                    |
| members                  | Special industry name                  |
| membership               | Reserved for .aero operation           |
| menu                     | Special industry name                  |
| message                  | Special industry name                  |
| messaging                | Special industry name                  |
| met                      | Special industry name                  |
| meteorological-authority | Special industry name                  |
| microlight               | Allocated subdomain                    |
| microlights              | Special industry name                  |
| middleware               | Special industry name                  |
| mil                      | Reserved for ICANN                     |
| military                 | Special industry name                  |
| mita                     | Special industry name                  |
| mobile                   | Special industry name                  |
| modelling                | Allocated subdomain                    |
| monitor                  | Special industry name                  |
| mro                      | Special industry name                  |

|              |  |
|--------------|--|
| multilingual | Special industry name                  |
| museum       | Reserved for ICANN                     |
| myaero       | Special industry name                  |
| name         | Reserved for ICANN                     |
| nameserver   | Special industry name                  |
| navigation   | Allocated subdomain                    |
| nbaa         | Reserved for .aero partner association |
| net          | Reserved for ICANN                     |
| netdraw      | Reserved for SITA                      |
| netnews      | Special industry name                  |
| network      | Special industry name                  |
| news         | Special industry name                  |
| nic          | Reserved for .aero operation           |
| nicname      | Special industry name                  |
| nntp         | Special industry name                  |
| notam        | Special industry name                  |
| ntp          | Special industry name                  |
| oem          | Special industry name                  |
| office       | Special industry name                  |
| online       | Special industry name                  |
| operations   | Special industry name                  |
| operator     | Special industry name                  |
| operators    | Special industry name                  |
| oqs          | Special industry name                  |
| order        | Special industry name                  |
| org          | Reserved for ICANN                     |
| organisation | Special industry name                  |
| outstation   | Special industry name                  |
| owndotaero   | Reserved for .aero operation           |
| parachuting  | Allocated subdomain                    |
| paragliding  | Allocated subdomain                    |

|                        |  |
|------------------------|--|
| partnership            | Special industry name                  |
| parts                  | Special industry name                  |
| passengerassociation   | Special industry name                  |
| passenger-association  | Allocated subdomain                    |
| passenger-associations | Special industry name                  |
| passengers             | Special industry name                  |
| pat                    | Reserved for .aero partner association |
| payment                | Special industry name                  |
| pcpartner              | Reserved for SITA                      |
| perishables            | Special industry name                  |
| personnel-licensing    | Special industry name                  |
| pgp                    | Special industry name                  |
| phone                  | Special industry name                  |
| phonebook              | Special industry name                  |
| pilot                  | Allocated subdomain                    |
| pilots                 | Special industry name                  |
| pki                    | Special industry name                  |
| pks                    | Special industry name                  |
| plan                   | Special industry name                  |
| planning               | Special industry name                  |
| pop                    | Reserved for .aero operation           |
| pop2                   | Reserved for .aero operation           |
| pop3                   | Reserved for .aero operation           |
| pop3s                  | Reserved for .aero operation           |
| portal                 | Special industry name                  |
| postmaster             | Reserved for .aero operation           |
| press                  | Allocated subdomain                    |
| pro                    | Reserved for ICANN                     |
| procurement            | Special industry name                  |
| production             | Allocated subdomain                    |
| productions            | Special industry name                  |

|                  |  |
|------------------|--|
| profile          | Reserved for SITA                      |
| protection       | Special industry name                  |
| pso              | Reserved for ICANN                     |
| publickey        | Reserved for .aero operation           |
| publickeyhost    | Reserved for .aero operation           |
| publickeyserver  | Reserved for .aero operation           |
| qotd             | Special industry name                  |
| questions        | Reserved for .aero operation           |
| questionsdotaero | Reserved for .aero operation           |
| ramp             | Special industry name                  |
| rcp              | Special industry name                  |
| record           | Reserved for .aero operation           |
| recreation       | Allocated subdomain                    |
| register         | Reserved for .aero operation           |
| registeraero     | Reserved for .aero operation           |
| registerdotaero  | Reserved for .aero operation           |
| registrant       | Reserved for .aero operation           |
| registrar        | Reserved for .aero operation           |
| registrarreports | Reserved for .aero operation           |
| registrars       | Reserved for .aero operation           |
| registrarsupport | Reserved for .aero operation           |
| registry         | Reserved for .aero operation           |
| registrylock     | Reserved for .aero operation           |
| regulation       | Reserved for .aero partner association |
| renew            | Special industry name                  |
| renewnames       | Special industry name                  |
| rental           | Special industry name                  |
| repair           | Special industry name                  |
| repbodies        | Special industry name                  |
| repbody          | Allocated subdomain                    |
| representative   | Special industry name                  |

|                   |  |
|-------------------|--|
| res               | Allocated subdomain                    |
| resa              | Allocated name                         |
| research          | Allocated subdomain                    |
| researches        | Special industry name                  |
| reservation       | Special industry name                  |
| reservations      | Special industry name                  |
| restaurant        | Special industry name                  |
| retail            | Special industry name                  |
| revenueaccounting | Special industry name                  |
| rfc-editor        | Reserved for ICANN                     |
| ripe              | Reserved for ICANN                     |
| root              | Special industry name                  |
| rootserver        | Special industry name                  |
| root-servers      | Reserved for ICANN                     |
| rotorcraft        | Allocated subdomain                    |
| rotorcrafts       | Special industry name                  |
| rtelnet           | Special industry name                  |
| safe              | Special industry name                  |
| safety            | Allocated subdomain                    |
| safety-oversight  | Reserved for .aero partner association |
| sahara            | Reserved for SITA                      |
| sale              | Special industry name                  |
| sales             | Special industry name                  |
| sanmaurice        | Special industry name                  |
| satellite-aircom  | Reserved for SITA                      |
| schedule          | Special industry name                  |
| scheduling        | Special industry name                  |
| scientist         | Allocated subdomain                    |
| scientists        | Special industry name                  |
| scp               | Special industry name                  |
| search            | Reserved for .aero operation           |

|               |                              |
|---------------|------------------------------|
| searchdotaero | Reserved for .aero operation |
| securedomain  | Reserved for .aero operation |
| securename    | Reserved for .aero operation |
| security      | Special industry name        |
| select        | Special industry name        |
| sell          | Special industry name        |
| send          | Special industry name        |
| server        | Special industry name        |
| service       | Special industry name        |
| services      | Allocated subdomain          |
| settlement    | Special industry name        |
| shell         | Allocated name               |
| shop          | Special industry name        |
| show          | Allocated subdomain          |
| shows         | Special industry name        |
| sita          | Reserved for SITA            |
| sitacars      | Reserved for SITA            |
| sitacuteos    | Reserved for SITA            |
| sitadial      | Reserved for SITA            |
| sitafax       | Reserved for SITA            |
| sitainc       | Reserved for SITA            |
| sita-inc      | Reserved for SITA            |
| sitalink      | Reserved for SITA            |
| sitamail      | Reserved for SITA            |
| sitaplus      | Reserved for SITA            |
| sitasc        | Reserved for SITA            |
| sita-sc       | Reserved for SITA            |
| sitatex       | Reserved for SITA            |
| sitatours     | Reserved for SITA            |
| sitaview      | Reserved for SITA            |
| sitavision    | Reserved for SITA            |

|            |  |
|------------|--|
| site       | Special industry name                  |
| skycom     | Reserved for SITA                      |
| skydiving  | Allocated subdomain                    |
| skyform    | Reserved for SITA                      |
| skyway     | Reserved for SITA                      |
| slot       | Special industry name                  |
| slots      | Special industry name                  |
| sms        | Special industry name                  |
| smtp       | Special industry name                  |
| snmp       | Special industry name                  |
| software   | Allocated subdomain                    |
| span       | Special industry name                  |
| spareparts | Special industry name                  |
| spares     | Special industry name                  |
| spokesman  | Special industry name                  |
| sponsor    | Special industry name                  |
| sports     | Reserved for .aero partner association |
| sqlserv    | Special industry name                  |
| sqlsrv     | Special industry name                  |
| ssh        | Special industry name                  |
| staff      | Special industry name                  |
| start      | Reserved for .aero operation           |
| station    | Special industry name                  |
| statistics | Special industry name                  |
| stock      | Special industry name                  |
| store      | Special industry name                  |
| strategy   | Reserved for SITA                      |
| student    | Allocated subdomain                    |
| students   | Special industry name                  |
| supplies   | Special industry name                  |
| supply     | Special industry name                  |

|                  |  |
|------------------|--|
| support          | Reserved for .aero operation           |
| syslog           | Reserved for .aero operation           |
| sysop            | Reserved for .aero operation           |
| systat           | Reserved for .aero operation           |
| system           | Reserved for .aero operation           |
| tact             | Special industry name                  |
| talk             | Special industry name                  |
| taxi             | Allocated subdomain                    |
| technicalsupport | Reserved for .aero operation           |
| telephone        | Special industry name                  |
| telnet           | Reserved for .aero operation           |
| telnets          | Special industry name                  |
| terminal         | Special industry name                  |
| terminals        | Special industry name                  |
| tftp             | Reserved for .aero operation           |
| theaerodomain    | Reserved for .aero operation           |
| theaeroregistry  | Reserved for .aero operation           |
| theregistry      | Reserved for .aero operation           |
| this             | Special industry name                  |
| ticketing        | Special industry name                  |
| tickets          | Special industry name                  |
| tickettamer      | Special industry name                  |
| tim              | Special industry name                  |
| timatic          | Special industry name                  |
| time             | Special industry name                  |
| tld              | Reserved for .aero operation           |
| tldotaero        | Reserved for .aero operation           |
| tools            | Special industry name                  |
| topeleveldomain  | Reserved for .aero operation           |
| tours            | Special industry name                  |
| tower            | Reserved for .aero partner association |

|              |                       |
|--------------|-----------------------|
| tracking     | Special industry name |
| trade        | Special industry name |
| trademark    | Special industry name |
| trader       | Allocated subdomain   |
| traders      | Special industry name |
| trading      | Allocated subdomain   |
| traffic      | Special industry name |
| trainer      | Allocated subdomain   |
| trainers     | Special industry name |
| training     | Special industry name |
| travel       | Special industry name |
| travelagency | Special industry name |
| travelagent  | Special industry name |
| travelagents | Special industry name |
| travellers   | Special industry name |
| troubledesk  | Special industry name |
| typea        | Reserved for SITA     |
| typeb        | Reserved for SITA     |
| uld          | Special industry name |
| umts         | Special industry name |
| union        | Allocated subdomain   |
| unions       | Special industry name |
| url          | Special industry name |
| usergroup    | Special industry name |
| videotex     | Special industry name |
| vipnetwork   | Reserved for SITA     |
| vortal       | Special industry name |
| wap          | Special industry name |
| wats         | Special industry name |
| wcdma        | Special industry name |
| weather      | Special industry name |

|                    |  |
|--------------------|--|
| web                | Special industry name                  |
| webcast            | Special industry name                  |
| webmaster          | Special industry name                  |
| website            | Special industry name                  |
| whataero           | Reserved for .aero operation           |
| whitepages         | Special industry name                  |
| who                | Special industry name                  |
| whois              | Reserved for .aero operation           |
| whoisaero          | Reserved for .aero operation           |
| winfare            | Reserved for SITA                      |
| wml                | Reserved for .aero operation           |
| workinggroup       | Allocated subdomain                    |
| workinggroups      | Special industry name                  |
| works              | Allocated subdomain                    |
| worldairgames      | Reserved for .aero partner association |
| worldchampionships | Reserved for .aero partner association |
| worldrecords       | Reserved for .aero partner association |
| worldtracer        | Reserved for SITA                      |
| www                | Reserved for .aero operation           |
| www-http           | Reserved for .aero operation           |
| xchange            | Special industry name                  |
| xfer               | Special industry name                  |
| xhtml              | Reserved for .aero operation           |
| xml                | Reserved for .aero operation           |
| xrp                | Reserved for .aero operation           |
| yellowpages        | Special industry name                  |
| zonefile           | Reserved for .aero operation           |